

FREQUENTLY ASKED QUESTIONS

Registration and fees

Can I obtain a refund if I cancel my registration?

Written cancellation and refund requests received by ULI before January 10 will be awarded a refund less 15% penalty.

I don't need accommodation during the tour. Can you deduct the cost of this from my tour package?

We charge one price for the tour package and there is no a la carte pricing if you decide not to use the accommodation provided. We do have to block rooms and prepay them in advance regardless of whether they are taken up or not.

Are meals included in the package?

Yes, breakfast, lunch and dinner are included throughout the three days.

Do I need to register separately for the ULI India Annual Conference?

You need not, the cost of registration for the conference is included in your package.

When is the closing date for registration?

Registration will close as soon as we hit capacity, latest by January 15. Do register as early as possible to help us plan better.

Will the package price increase after January 15?

January 15 is the last day we will accept registrations. The price will maintain at \$3,999 until this date to remain affordable for all our members. ULI views India as a very important market and we are excited about sharing this opportunity with all our members. By keeping the price low, we hope more members can join.

I am not a ULI member. Can I still join the tour?

This tour is open to ULI members only. If you are not a member, please contact **asiapacific@uli.org** to find out how you can join.

Travel and accommodation

Which hotels are included as part of the package?

ULI will book the group into these hotels:

17 February (Bangalore) – <u>ITC Gardenia</u> or equivalent 18 & 19 February (Mumbai) – <u>Trident Bandra Kurla</u> or equivalent

If I want to extend my stay in India, how should I book my room?

Pre-tour, we recommend that you book a room at either the <u>Radisson Blu hotel</u> in Bangalore or nearby. Radisson Blu's hotel lobby will be our meeting point on the morning of 17 February. Post-tour, you may like to extend your stay at Trident for convenient access to the ULI India Annual Conference, which will be held at Jio Convention Centre.

Please book your pre- and post-tour room reservations online as it will be cheaper than any rate ULI can get and the cancellation terms more flexible.

Can ULI extend my reservation for me?

The rate ULI pays is higher as ULI blocks a larger number of rooms to cater to the whole group. This presents some risk to the hotel, which in turns requires ULI to book at a higher rate with little to no cancellation allowance. If booking a singular room for extension online, you would enjoy a better rate with cancellation often allowed until 24 hours before check-in.

Can I stay at the ITC Gardenia on the 16th too?

Our first stop on the tour is Embassy TechVillage in Bangalore. Our advice is to stay nearby in order to avoid Bangalore's severe traffic congestion. You are free to stay at any hotel but we would meet at Radisson Blu on the morning of the 17th and set off together from there. ITC Gardenia is closer to our last stop for the day at Apple's office in Minsk Square and so this is where we would check in, in the evening.

Do I need to book my own flight from Bangalore to Mumbai?

ULI will make the reservation for you. <u>Please submit this form</u> as soon as possible to allow us to do that.

Should I apply for a social visit pass to India?

Please check if you require a visa to India here. If you do, you will need to apply for a Business visa. This is a requirement from the Bangalore international airport authority for the Kempegowda International Airport tour.

Miscellaneous

How will the study tour be conducted?

The group will depart from Radisson Blu hotel in Bangalore at 8am on 17 Feb for the first stop. We will depart for Mumbai on 18 Feb in the evening/night. 19 Feb will be spent in Mumbai, followed by the ULI India Annual Conference on 20 Feb. The itinerary will occupy a full three days.

At least one ULI staff will accompany the group throughout the three days to take care of lodging arrangements, coordinate transportation and meals. At each stop of the tour, a senior member of the development owner/operator/design team will join to guide the group through the property, share insights, and answer questions.